

VISTA

Operation • Safety • Care



Vista • Three- and four-wheel versions

Motor	Electric motor
Model range	Vista
Edition	English • 1.0

Read in full before first use. Keep with the vehicle and pass it on to the next owner.

Vehicle & dealer

To be completed by the supplying dealer.

Model	Urban Hopper Vista
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Vehicle identification number (VIN)

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Check the number against the vehicle and its documents.

Handover date	Odometer

Dealer stamp / contact details

--

Dealer name / signature: _____

About this manual

This manual covers the three- and four-wheel Vista range. Use only instructions that match the equipment fitted. The matching battery and charger instructions form part of the vehicle documentation.

Contact the dealer before use if a safety-relevant feature differs. Do not resolve uncertainty by trial and error.

Importer / EU product safety contact

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60386 Frankfurt am Main · Germany
info@stwtuning.de · +49 69 4089908-0

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How to read the safety notices

WARNING identifies a hazard that could result in serious or fatal injury. Follow the stated protective action. **NOTE** provides additional factual information.

Illustrations help identify components. Learn the controls with the vehicle stationary before your first ride.

Use & safety

The Vista range is intended for seated use by one person. Use level, paved surfaces. Observe the user-weight and load limits for the actual vehicle version; do not overload.

Safe operation

- Have the controls explained before the first ride and practise on a suitable area away from public traffic.
- Do not ride under the influence of alcohol, drugs or impairing medication, or when overtired.
- Ride defensively. Do not jump, perform stunts or ride on loose, muddy or very uneven surfaces.

Licence and insurance

Before using public roads, establish the required driving licence or other certificate, minimum age, insurance and registration/identification requirements for the actual vehicle and its documents. Follow the rules of the country of use. Familiarisation does not replace a legally required licence.

Protection and unauthorised use

Wear a suitable, correctly fitted protective helmet and sturdy footwear. Gloves and visible clothing are recommended. Observe legal protective-equipment requirements. The vehicle is not a toy. Do not allow children to ride it or play with the vehicle, charger or keys. Prevent unauthorised use.

Pre-use inspection

Inspect the entire vehicle before first use. Check the agreed delivery contents, visible transport damage and any loose, missing or incompletely assembled parts.

Check before every ride

- Check tyres and wheels for damage, air loss and wear. Check the specified tyre pressures.
- Check that the throttle, brakes and steering move freely, return correctly and function properly.
- Check lights, indicators, brake light, horn and instruments. Adjust the mirrors.
- Check the seat, fasteners and storage compartments for secure fitting or closure. Secure luggage and keep the footwell clear.
- Check the battery charge and visible cables/connections. Disconnect the charger completely before riding.



WARNING

Do not ride if safety-related parts are missing, damaged or malfunctioning, or if safety is in doubt. Contact the dealer or a qualified workshop. Do not ride the vehicle to an inspection while its safety remains uncertain.

We recommend an inspection by a qualified workshop before first use. Have fasteners checked and, where necessary, tightened by competent personnel using the manufacturer's specifications. Do not indiscriminately tighten every fastener.

The user's check does not replace correct assembly or a professional pre-delivery inspection.

Handlebars and instrument • A

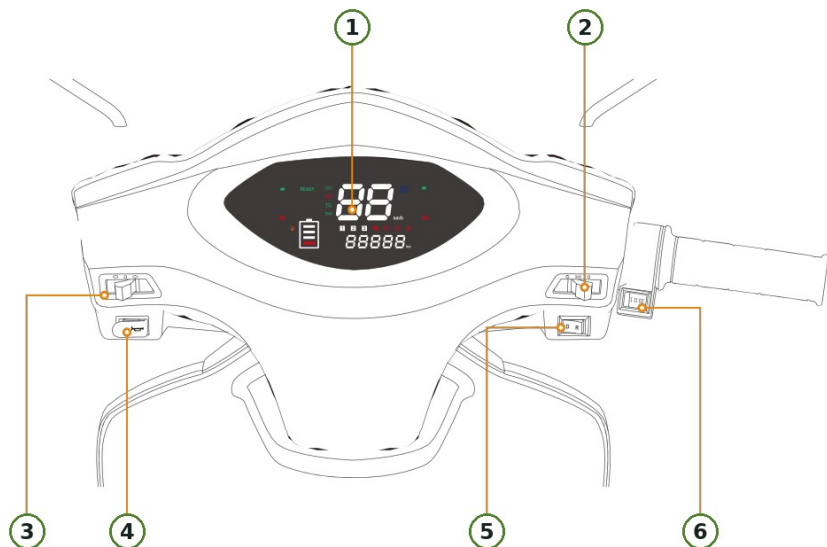


Fig. 1 • Control layout, version A.

No.	Control
1	Road-speed display
2	Light switch
3	Turn-indicator switch
4	Horn
5	Forward/reverse switch
6	Speed-setting selector

Use the controls according to their markings. Secure the stationary vehicle while learning the layout. A speed setting does not change the vehicle's approved version.

Handlebars and instrument • B

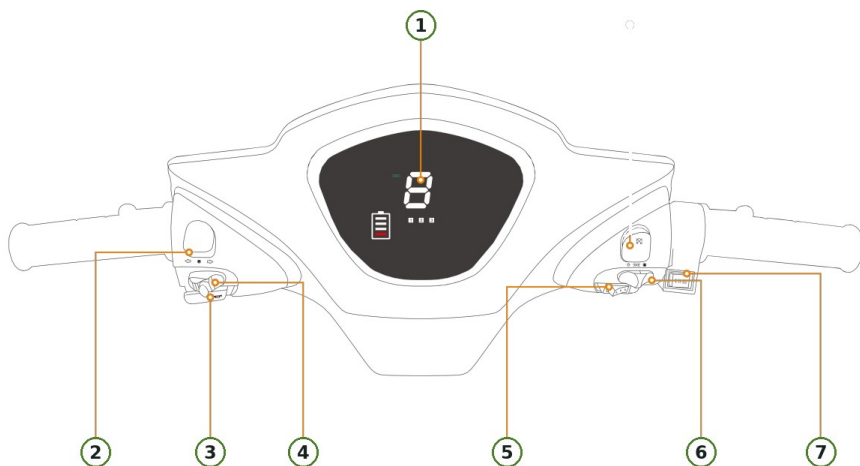


Fig. 2 • Alternative control layout, version B.

No.	Control
1	Road-speed display
2	Main/dipped beam
3	Horn
4	Turn indicators
5	Forward/reverse
6	Light switch
7	Speed-setting selector



WARNING

Change direction only when completely stationary. Before reversing, check behind and beside the vehicle.

Displays and light functions

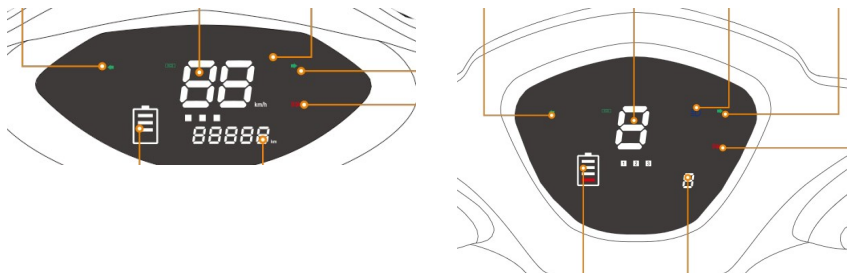


Fig. 3 · Display variants shown in the source manual.

Display	Meaning
Road speed	Current speed.
Odometer	Recorded distance.
Battery symbol	Monitor the charge and recharge in good time.
Indicator arrows	Flash when the indicator is operating.
Main-beam symbol	Main beam is on.
Fault symbol	Stop and investigate a new or unexplained warning.

Lights, indicators and horn

Signal in good time before turning and cancel the indicator afterwards. Use dipped beam when other people could be dazzled. Only ride in poor visibility when the lighting and visibility are adequate. Check the horn before riding.

04 / URBAN HOPPER

Seat with low backrest

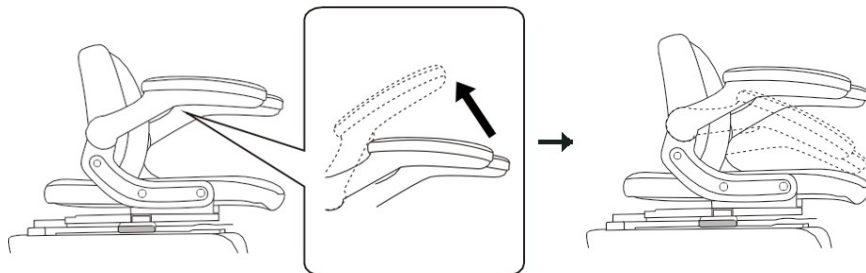


Fig. 4 • Raising the armrest.

The illustrated armrest can be raised to make getting on and off easier. The vehicle must be stationary, switched off and secured against rolling.

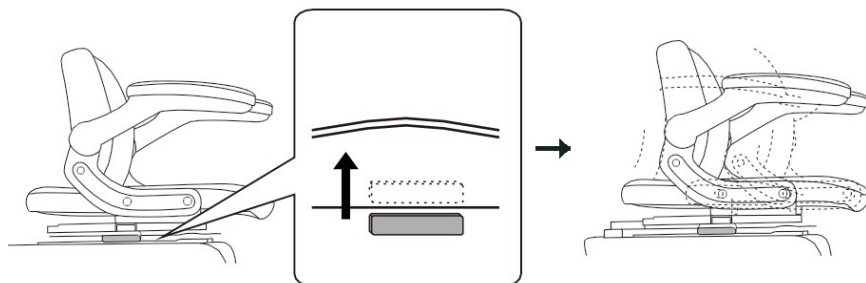


Fig. 5 • Moving the seat forwards or backwards.

01 Lift the lever below the seat. Move the seat to a position where the handlebars and brake levers can be reached safely.

02 Release the lever and check that the seat has locked again. Do not ride until it is secure.



WARNING

Adjust the seat only when stationary. Keep fingers clear of rails, hinges and other pinch points.

Seat with high backrest

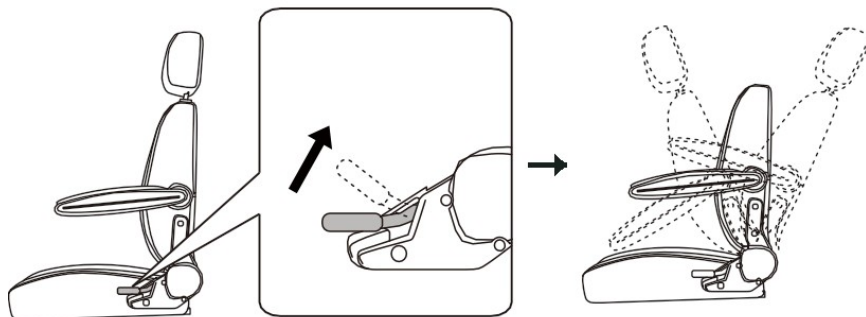


Fig. 6 · Adjusting the backrest.

Lift the illustrated lever and move the backrest in a controlled manner to the desired position. Release the lever and check the lock. The seating position must allow safe control of the vehicle.

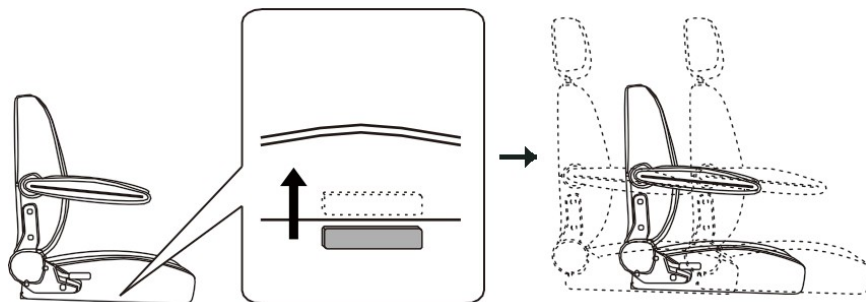


Fig. 7 · Moving the seat forwards or backwards.

- 01 Lift the adjustment lever below the seat and move the seat.
- 02 Release the lever. Move the seat gently to check that the rail has engaged.



WARNING

Do not ride with an unlocked seat or loose backrest. The illustrated functions apply only to a seat fitted with these features.

Key and remote control

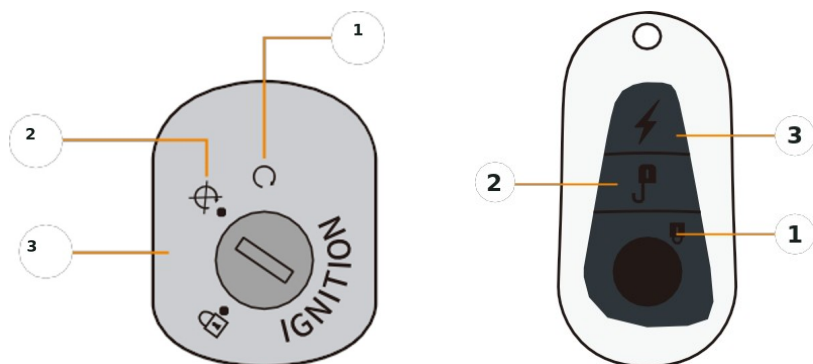


Fig. 8 · Ignition lock and remote control from the source manual.

Function	Operation
Switch on	Turn the key clockwise to START without operating the throttle.
Switch off	When stationary, turn to OFF and remove the key.
Open the seat	Use the seat-release position marked on the lock.
Steering lock	Push the key in and turn anticlockwise to the locking position. Only when stationary.

Remote control: the closed-padlock button activates the locking/alarm function; the open-padlock button unlocks it. Use any other buttons only after their function has been clearly explained.



WARNING

The steering lock does not prevent rolling. Do not switch off or engage the lock while riding.

Storage and seat opening

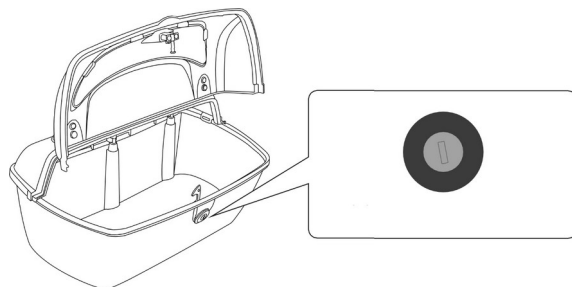


Fig. 9 · Lockable rear storage box.

To open the illustrated rear box, insert the key and turn it to the left. After closing, check that it is secure and remove the key.

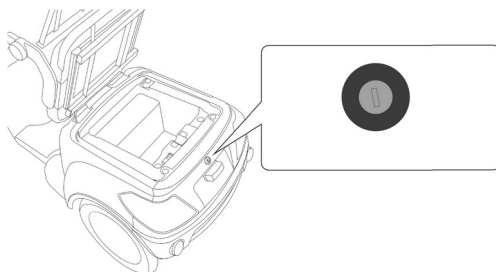


Fig. 10 · Under-seat access, depending on version.

The illustrated seat release opens by turning the key anticlockwise. Lift the seat carefully and close it in a controlled manner. Check that it is securely locked before riding.



WARNING

Secure luggage and keep the steering and footwell clear. Do not store flammable objects near the battery or electrics. Users must not open electrical covers.

04 / URBAN HOPPER

Starting, braking and parking

01 Complete the pre-ride inspection. Adjust the seat and mirrors and release any steering lock.

02 Hold the vehicle against rolling. Release the throttle and switch on.

03 Select forward travel and initially the lowest suitable speed setting. Check that the route is clear.

04 Release any fitted parking restraint, release the brakes in a controlled manner and apply the throttle gently.

While riding

Keep both hands on the handlebars. Slow down before bends and descents. To slow down, close the throttle and apply the fitted brakes progressively. Leave more space when it is wet. Reverse slowly and only with a clear view.

Parking safely

Stop completely on firm, level ground. Switch off, remove the key and use the intended parking restraint to prevent rolling. Have its operation demonstrated at handover. A switched-off drive and steering lock alone do not prevent rolling.

**WARNING**

If the parking restraint is unclear or ineffective, do not leave the vehicle unattended; contact the dealer. Never assume that the motor provides a braking effect.

Tyres and brakes

Check	Specification / action
Tyre pressure	Standard value in the Vista source manual: 300 kPa = 3.0 bar. Check with cold tyres.
Tyres / rims	Check for cuts, bulges, embedded objects, air loss and deformation.
Brakes	Check braking effect, free return and unusual noises.

Use the stated standard pressure only for the matching Vista version. If tyre or vehicle markings differ, obtain the correct pressure from the dealer before inflating. A marking on the tyre sidewall is not necessarily the vehicle's specified operating pressure.

Brake check

Check the brake levers while stationary first. Only then perform a functional check at very low speed on a clear route. Stop using the vehicle if braking deteriorates, a lever sticks or its operation changes noticeably.



WARNING

A qualified workshop must adjust, bleed or repair the brakes and work on wheels or axle fasteners. Do not perform emergency-braking tests in public traffic.

Battery and safe charging

Use only the charger assigned to the vehicle and installed battery. Battery type and charger must be unambiguously matched. A matching plug shape or voltage alone does not establish suitability.



WARNING · SUPERVISED CHARGING

An instructed person must remain awake, on site and able to monitor the entire charging process. Do not charge while absent or asleep.

- Inspect visible battery, charger and cable parts before charging. Do not use damaged or abnormal components.
- Charge in a dry, well-ventilated place. Put the charger securely on a non-combustible surface; do not cover it.
- Keep children, flames, sparks and combustible materials away. Do not charge in escape or rescue routes.
- Observe the temperature limits of both battery and charger. Obtain unclear requirements from the dealer before charging.
- Match the mains supply and connection to the charger's markings; use a properly installed socket.



Additional charging guide. The vehicle, battery and charger instructions still apply.

urbanminushopper.de/pages/elektrofahrzeug-laden

Charging step by step

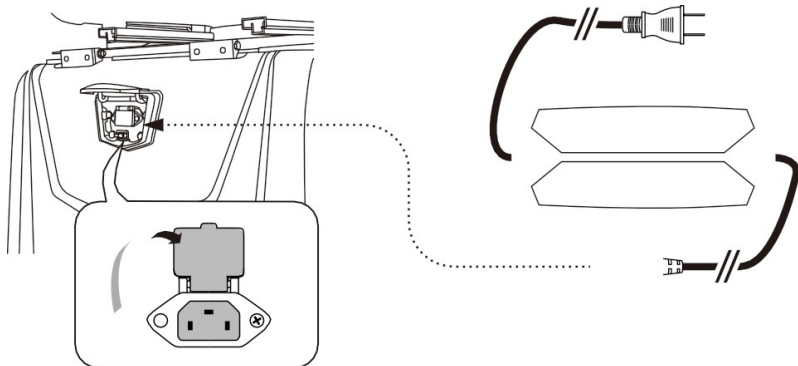


Fig. 11 · Charging port and assigned external charger.

- 01 Park securely, prevent rolling or tipping, switch off the ignition and remove the key.
- 02 Check the charging location, plugs and cables. Use only the assigned charger.
- 03 Open the charging port and connect the vehicle plug first. Then connect the mains plug to a suitable socket.
- 04 Supervise charging and observe the assigned charger's display. Do not ride or move the vehicle.
- 05 When charging is complete, disconnect the mains plug first, then the vehicle plug. Pull the plug, not the cable.
- 06 Close the charging port and store the charger in a dry, safe place.

The charge-complete indication and additional requirements are given in the instructions for the charger actually supplied. Contact the dealer before charging if these instructions are missing or the display cannot be identified.



WARNING

Stop charging in case of unusual heat, odour, deformation or a charging fault. Disconnect power only if safe; follow page 20.

Battery care and storage

Follow the instructions for the battery actually installed for storage charge, temperature limits and recharge intervals. Have the dealer clearly identify the battery type and matching documentation before first use. Do not use care instructions for a different battery type.

- 01 Park dry, protected and secured against rolling.
- 02 Switch off the ignition and accessories and store the key safely.
- 03 Prepare the battery for storage according to its instructions. Monitor the charge and recharge as specified there.
- 04 Do not leave the charger connected permanently. Supervise every recharge.

Returning to use

Check the vehicle, tyres, brakes, steering, cables and locks. After prolonged or uncertain storage, have any abnormal condition checked before charging or riding. Carry out the first functional check only in a clear area at low speed.



WARNING

Do not open, pierce, short-circuit or modify the battery. Do not use or charge a damaged, leaking or swollen battery.

Care and professional inspections

Cleaning

Switch off, remove the key and disconnect the charger before cleaning. Clean surfaces with a soft, slightly damp cloth. Keep liquid out of the battery, motor, controller, switches and charging connections. Do not use pressure washing or steam cleaning.

Regular professional inspection

We recommend regular checks by a qualified workshop of the brakes, steering, chassis, wheels, load-bearing components, electrical cables and safety-related fasteners. Base the inspection schedule on use, condition and the available manufacturer instructions.



WARNING

Do not open the battery, charger, motor or controller. Do not bypass protective circuits. Do not adjust brakes or safety-related fasteners without technical competence and confirmed specifications.

After an accident, impact, water ingress or a safety-related abnormality, do not resume use until safety has been professionally checked and defects corrected. Have completed work recorded on page 23.

Replacement parts

Have only original parts suitable for the actual version, or demonstrably equivalent approved parts, fitted. Do not make unauthorised changes to the drive, electrics, brakes or safety devices.

Safe troubleshooting

Observation	Safe initial action
Display stays off	Check the ignition position. Check any main switch only via its intended user control. Contact service if it still does not work.
No drive	Secure the vehicle. Check the charge and starting procedure. Do not bypass safety contacts; contact service if the fault remains.
Sticking throttle / unintended movement	Stop using the vehicle. Do not test-ride it; have the throttle and controller checked professionally.
Charging does not start	Disconnect from the mains if safe. Inspect external cables and plugs. Do not retry if damage or an unexplained display is present.
Abnormal brakes / steering	Do not continue riding. Secure the vehicle and arrange workshop attention or transport.



WARNING

Do not rearrange internal wiring, work on battery terminals or bypass fuses.
Do not repeatedly reset after a protective trip.

Where possible, report faults with the model, VIN, odometer reading and photos (page 24). Do not recreate a dangerous fault to obtain pictures or video.

In an emergency or accident



WARNING

Keep clear if there is smoke, fire or rapidly increasing heat. Warn others, leave the danger area and call the fire service on 112. Tell them that an electric vehicle and its battery are involved.

- Do not breathe smoke or escaping gases. Do not touch, open or remove the battery.
- Do not move or transport a smoking, burning or very hot vehicle or battery yourself.
- Disconnect power only if this can be done without approaching the danger or putting yourself at risk.
- Do not ride or charge again after an accident, water ingress or visible damage. Arrange a professional inspection.

Reporting a safety issue

Report non-immediate safety issues to Urban Hopper service or the EU contact on page 2. Describe unusual heating, odour, smoke, rolling, braking or steering problems, for example.

The defect-report form does not replace an emergency call where there is immediate danger. Outside the EU, use the local emergency number.

Transport and end-of-life return

Transporting the vehicle

Arrange transport, loading and securing with the dealer or a suitable transport provider. Do not ride to a workshop with a safety-related defect. Use suitable loading equipment and only designated lifting or securing points.

- Do not lift or lash using mirrors, panels, the seat backrest or other unapproved components.
- Do not leave anyone on the vehicle during transport. Secure the vehicle and loose accessories.
- Do not send a damaged battery as an ordinary parcel. Report its condition before any return shipment.

Separate collection

Waste batteries must not be placed in household waste. The crossed-out wheeled bin indicates separate collection. The marking Pb indicates lead. Do not dismantle the battery yourself; use an appropriate return route.

Contact service to arrange return or collection. Report damage, leakage or unusual heating in advance. Return the vehicle, battery and charger through the routes applicable to each product.

Sales and service: G&C Handels GmbH & Co. KG
Josef-Bautz-Straße 26 · 63457 Hanau · Germany
info@urbanminushopper.de · +49 6181 36983-50

Handover and familiarisation

The dealer may use this page to document handover. Tick only items actually checked or explained.

Done	Check / instruction
☐	Delivery contents, assembly and visible damage checked.
☐	Vehicle version and identification matched to the documents.
☐	Brakes, throttle, steering, tyres and lighting checked.
☐	Stable parking / parking restraint and key functions explained.
☐	Permitted load, tyre pressures and conditions of use explained.
☐	Battery type and matching charger clearly identified.
☐	Charging procedure, end indication, supervision and storage explained; matching instructions handed over.
☐	Safety and service information and this manual handed over.

Notes / documents supplied

Date / instructor's name: _____

Signature: _____

This record does not waive statutory rights and does not replace required vehicle documents.

Inspection and service records

Ask the dealer or workshop to record completed inspections and work. Keep receipts and inspection reports.

Date / km	Work / findings	Workshop / stamp

Next recommended inspection (workshop entry):

Date: _____ Odometer: _____

These entries document completed work. Statutory rights remain unaffected.

Service and defect reports

A defect, transport damage or a missing part? We will review your report through the form and discuss the next steps.



Scan the QR code or enter the address in your browser.
urbanminushopper.de/pages/reklamation

Please describe the model and fault. The order number, VIN, odometer reading and photos help us identify the issue. You may also send photos and documents by email.

You can also report an issue without complete documentation, or by email or telephone. Agree return or collection arrangements in advance. In immediate danger, call the emergency services.

Statutory rights for defects

Your statutory rights for defects apply against your seller. This manual does not restrict your statutory rights. Use of the form is not a condition for exercising those rights.

About the information in this manual

This manual has been prepared carefully and to the best of our knowledge using the available manufacturer and supplier documentation, with editorial additions. Errors or ambiguities may nevertheless occur. Please report anything unusual through the defect-report form, by email or by telephone, preferably with the model, manual version and page number.

If a safety-related instruction is unclear, do not use or charge the vehicle until the matter has been resolved with the dealer or a qualified workshop. Statutory rights and statutory liability remain unaffected.

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