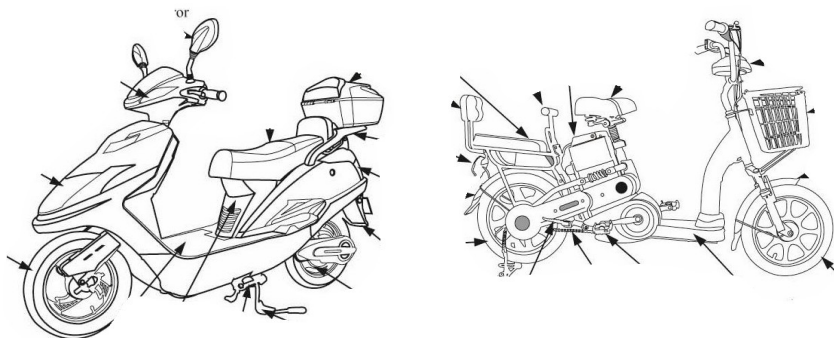


ENJOY

Operation · Safety · Care



Body designs shown in the source manual; equipment varies.

Motor	Electric motor
Battery	Lead-acid version
Edition	English · 1.0

Read in full before first use. Keep with the vehicle and pass it on to the next owner.

01 / URBAN HOPPER

Vehicle & dealer

To be completed by the supplying dealer.

Model	Urban Hopper Enjoy
--------------	--------------------

Vehicle identification number (VIN)

--

Check the number against the vehicle and its documents.

Handover date	Odometer

Dealer stamp / contact details

--

Dealer name / signature: _____

About this manual

The battery instructions apply to the lead-acid version described in the supplied model manual. Illustrations show different equipment versions. A different battery requires matching charging and care instructions.

Contact the dealer before use if a safety-relevant feature differs. Do not resolve uncertainty by trial and error.

Importer / EU product safety contact

STW GmbH · Adam-Opel-Str. 12
60386 Frankfurt am Main · Germany
info@stwtuning.de · +49 69 4089908-0

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How to read the safety notices

WARNING identifies a hazard that could result in serious or fatal injury. Follow the stated protective action. NOTE provides additional factual information.

Illustrations help identify components. Learn the controls with the vehicle stationary before your first ride.

Use & safety

Ride the Enjoy seated, with both hands on the handlebars. The source manual specifies a rider weight of no more than 150 kg and no more than 10 lb (about 4.5 kg) of luggage in the storage compartment. Observe any lower limits stated for the actual vehicle.

Safe operation

- Have the controls explained before the first ride and practise on a suitable area away from public traffic.
- Do not ride under the influence of alcohol, drugs or impairing medication, or when overtired.
- Ride defensively. Do not jump, perform stunts or ride on loose, muddy or very uneven surfaces.

Licence and insurance

Before using public roads, establish the required driving licence or other certificate, minimum age, insurance and registration/identification requirements for the actual vehicle and its documents. Follow the rules of the country of use. Familiarisation does not replace a legally required licence.

Protection and unauthorised use

Wear a suitable, correctly fitted protective helmet and sturdy footwear. Gloves and visible clothing are recommended. Observe legal protective-equipment requirements. The vehicle is not a toy. Do not allow children to ride it or play with the vehicle, charger or keys. Prevent unauthorised use.

The source manual recommends an operating age of 16 or over. This does not determine the legal minimum age.

Pre-use inspection

Inspect the entire vehicle before first use. Check the agreed delivery contents, visible transport damage and any loose, missing or incompletely assembled parts.

Check before every ride

- Check tyres and wheels for damage, air loss and wear. Check the specified tyre pressures.
- Check that the throttle, brakes and steering move freely, return correctly and function properly.
- Check lights, indicators, brake light, horn and instruments. Adjust the mirrors.
- Check the seat, fasteners and storage compartments for secure fitting or closure. Secure luggage and keep the footwell clear.
- Check the battery charge and visible cables/connections. Disconnect the charger completely before riding.



WARNING

Do not ride if safety-related parts are missing, damaged or malfunctioning, or if safety is in doubt. Contact the dealer or a qualified workshop. Do not ride the vehicle to an inspection while its safety remains uncertain.

We recommend an inspection by a qualified workshop before first use. Have fasteners checked and, where necessary, tightened by competent personnel using the manufacturer's specifications. Do not indiscriminately tighten every fastener.

The user's check does not replace correct assembly or a professional pre-delivery inspection.

Vehicle overview

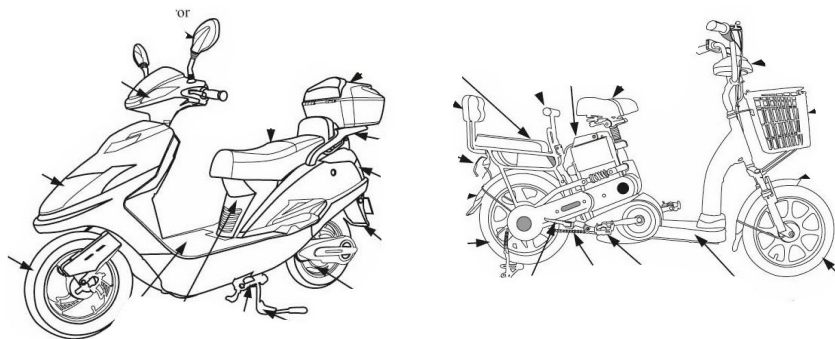


Fig. 1 · Different body designs shown in the supplied model manual.

Component	What to check
Handlebars and throttle	Steering must move freely; the throttle must return by itself.
Brake levers	Must be within easy reach and operate without sticking.
Seat and storage	Must be secured and closed before every ride.
Lights and mirrors	Check function, view and mounting.
Stand	Position securely when parked; retract completely before riding.

The source images show different equipment versions. References to pedals, a chain, a second-battery connection or additional switches apply only where that equipment is actually fitted and intended for the vehicle.

Ignition and steering lock



Fig. 2 · Ignition-switch positions.

No.	Function
1	ON: power on; the vehicle may be ready to move.
2	OFF: riding power switched off.
3	Push the key in to operate the steering lock.
4	LOCK: steering locked; the key can be removed.

Only switch on when seated, holding the handlebars safely and with the throttle fully closed. Before moving off, check that the steering is unlocked and moves freely.



WARNING

Do not turn the key to OFF or LOCK while riding. Remove the key after parking and keep it safe from unauthorised access.

Throttle, lights and horn



Fig. 3 · Rider's area and mirrors; version may vary.

Right-hand throttle

Turn the right-hand twist grip gently towards the rider to accelerate. Close or release it to slow down. It must return to its starting position without sticking. Close the throttle before braking.

Lights and indicators

The marked handlebar switches operate the lights and main/dipped beam. Signal before turning and cancel the indicator manually afterwards. Learn the switch positions while stationary before your first ride.

Horn and other switches

The horn button operates the horn. Use other equipment only according to its markings and the handover instructions. Operate a fitted speed/torque selector only with the throttle closed and the vehicle stationary.



WARNING

Stop using the vehicle if the throttle sticks or the vehicle moves unintentionally. Users must not attempt screwdriver adjustments or alter the wiring.

Instruments and battery charge



Fig. 4 • Source instrument variants; the scales do not establish a permitted speed.

Display	Meaning
Speed	Current road speed.
Odometer	Recorded distance.
Battery gauge	Monitor the charge; do not deliberately run the battery flat.
Lights / indicators	Check that the display agrees with the actual lights.

The battery gauge does not promise a particular remaining distance. Gradients, load, temperature, tyre pressure and riding style affect the available distance. Stop safely and investigate an unusual display.

04 / URBAN HOPPER

Starting, braking and parking

01 Complete the vehicle checks. Put on your helmet, adjust the mirrors and retract the stand.

02 Sit on the vehicle with the throttle closed. Set the intended main switch below the seat to ON, then turn the ignition to ON.

03 Check the route, release the brakes in a controlled manner and apply the throttle gently.

04 To stop, close the throttle completely and apply the front and rear brakes progressively together.

While riding

Keep both hands on the handlebars and remain seated. Slow before bends and leave more space in wet conditions. Do not accelerate against an applied brake. Any electrical braking assistance does not replace use of the brake levers.

Parking

Stop on firm, level ground. Turn the ignition to OFF, remove the key and securely deploy the intended stand. Check stability. Switch off the main switch before extended storage.

**WARNING**

Do not ride with the stand deployed. Do not park on a slope, soft ground or where stability is uncertain.

Mirrors and luggage compartment



Fig. 5 · Mirrors and mounting parts shown in the source.

Rear-view mirrors

Mirrors must be securely fitted and adjustable to provide a sufficient rearward view. Check mounting and alignment before each ride. Have any electrical mirror connections completed by competent personnel.

Luggage compartment

Have the box fitted with the intended mounting parts and on the designated support. Check its mounting and closure before every ride. Secure loose items against moving.

The source limits luggage in the compartment to 10 lb (about 4.5 kg). Do not exceed a lower limit marked on the box or carrier. Luggage must not obstruct visibility, lights or the controls.



WARNING

Do not hang heavy bags from the handlebars or mirrors. Do not carry people on a luggage carrier or storage box.

Assembly before first use

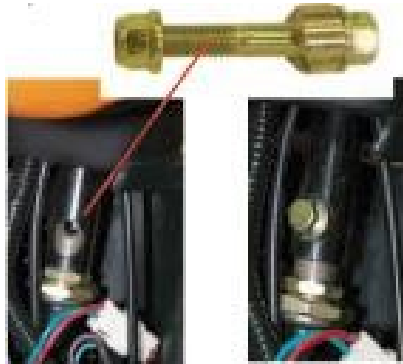


Fig. 6 · Handlebar mounting shown in the assembly source.

The source describes different delivery states: mirrors and a luggage box, the front wheel, or also the handlebars and panels may still need fitting, depending on the version. A partly assembled vehicle is not automatically ready to ride.

Professional completion

- Have the dealer or a qualified workshop complete unfinished assembly before use.
- Have the steering, front wheel, axles and brakes assembled only using matching instructions and confirmed tightening specifications.
- Cables must not be trapped, chafe or restrict steering. Refit the protective covers.
- Have all component mountings, brakes, steering and lights checked afterwards.



WARNING

Do not ride an incompletely assembled vehicle. The customer's visual check does not replace a professional pre-delivery inspection.

Main switch and equipment



Fig. 7 · Main switch in the area below the seat.

Main switch

The main switch described in the source is below the seat. ON enables the supply; use OFF for extended storage. Operate only the intended user control.



WARNING

Do not repeatedly switch back on after a protective trip. Have the cause checked by qualified personnel. Battery terminals remain live even when the main switch is off.

Other equipment

Pedals and a chain are shown only on certain body designs in the source. Use only equipment actually fitted and keep clothing and body parts clear of the chain and moving parts.

Do not wire a possible second-battery connection yourself. Do not connect batteries of different types or states of charge together. An additional battery may be selected and connected only with vehicle-specific approval and by competent personnel.

Tyres and brakes

Checking tyres

Before every ride, check tyres and rims for damage, embedded objects, air loss and wear. Measure pressure with cold tyres. Use the specified pressure for the actual tyre and vehicle version; obtain it from the dealer before inflating if it is missing.

A maximum-pressure marking on a tyre sidewall is not an automatic operating-pressure target for the vehicle. Do not ride on a flat or damaged tyre; arrange transport or repair.

Brakes and fasteners

The source recommends checking the brakes and axle nuts every 30 days and having them adjusted or secured correctly as necessary. Arrange earlier checks after intensive use or if anything unusual is noticed.

Brake levers must be easy to reach, apply the brakes and release again. Do not use the vehicle if lever travel changes significantly, grinding noises occur, braking deteriorates or a wheel is loose.



WARNING

Leave tyre replacement, axle fastening and brake-system work to a qualified workshop. Users must not sand brake linings or bypass protective circuits.

Battery and safe charging

The source manual describes a sealed 48 V lead-acid battery. Use only the charger assigned to this battery. These instructions do not approve use with lithium-ion or LiFePO₄ batteries.



WARNING · SUPERVISED CHARGING

An instructed person must remain awake, on site and able to monitor the entire charging process. Do not charge while absent or asleep.

- Inspect visible battery, charger and cable parts before charging. Do not use damaged or abnormal components.
- Charge in a dry, well-ventilated place. Put the charger securely on a non-combustible surface; do not cover it.
- Keep children, flames, sparks and combustible materials away. Do not charge in escape or rescue routes.
- Observe the temperature limits of both battery and charger. Obtain unclear requirements from the dealer before charging.
- Match the mains supply and connection to the charger's markings; use a properly installed socket.

Additional source requirement: keep at least 20 ft (about 6.1 m) from flames and heat sources.



Additional charging guide. The vehicle, battery and charger instructions still apply.

urbanminusshopper.de/pages/elektrofahrzeug-laden

Charging step by step



Fig. 8 · Source charging port below the seat.

- 01 Park securely, prevent rolling or tipping, switch off the ignition and remove the key.
- 02 Check the charging location, plugs and cables. Use only the assigned charger.
- 03 Open the charging port and connect the vehicle plug first. Then connect the mains plug to a suitable socket.
- 04 Supervise charging and observe the assigned charger's display. Do not ride or move the vehicle.
- 05 When charging is complete, disconnect the mains plug first, then the vehicle plug. Pull the plug, not the cable.
- 06 Close the charging port and store the charger in a dry, safe place.

The source describes red as charging and green as charge complete. If charging has not completed after 16 hours, stop and have the system checked. Do not continue charging to meet a particular number of hours.



WARNING

Stop charging in case of unusual heat, odour, deformation or a charging fault. Disconnect power only if safe; follow page 20.

Battery care and storage

Sealed lead-acid battery

Recharge promptly after use and do not deliberately discharge the battery completely. Do not open the case or seals or add water or other substances. The battery is not user-serviceable.

01 Before extended storage, charge the undamaged battery with its matching charger.

02 Store the vehicle dry, protected and stable. Switch off the ignition and accessories, remove the key and set the main switch to OFF.

03 Check the charge regularly and, as stated in the source manual, recharge at least once a month. Disconnect after every charge.

04 Supervise every recharge. Have a deeply discharged or abnormal battery checked before attempting to charge it.

Returning to use

Check the vehicle, tyres, brakes, steering, cables and locks. After prolonged or uncertain storage, have any abnormal condition checked before charging or riding. Carry out the first functional check only in a clear area at low speed.



WARNING

Do not open, pierce, short-circuit or modify the battery. Do not use or charge a damaged, leaking or swollen battery.

Care and professional inspections

Cleaning

Switch off, remove the key and disconnect the charger before cleaning. Clean surfaces with a soft, slightly damp cloth. Keep liquid out of the battery, motor, controller, switches and charging connections. Do not use pressure washing or steam cleaning.

Regular professional inspection

We recommend regular checks by a qualified workshop of the brakes, steering, chassis, wheels, load-bearing components, electrical cables and safety-related fasteners. Base the inspection schedule on use, condition and the available manufacturer instructions.

Also observe the 30-day brake and axle-nut check stated on page 14. Have any fitted pedal chain checked for safe condition.



WARNING

Do not open the battery, charger, motor or controller. Do not bypass protective circuits. Do not adjust brakes or safety-related fasteners without technical competence and confirmed specifications.

After an accident, impact, water ingress or a safety-related abnormality, do not resume use until safety has been professionally checked and defects corrected. Have completed work recorded on page 23.

Replacement parts

Have only original parts suitable for the actual version, or demonstrably equivalent approved parts, fitted. Do not make unauthorised changes to the drive, electrics, brakes or safety devices.

Safe troubleshooting

Observation	Safe initial action
Display stays off	Check the ignition position. Check any main switch only via its intended user control. Contact service if it still does not work.
No drive	Secure the vehicle. Check the charge and starting procedure. Do not bypass safety contacts; contact service if the fault remains.
Sticking throttle / unintended movement	Stop using the vehicle. Do not test-ride it; have the throttle and controller checked professionally.
Charging does not start	Disconnect from the mains if safe. Inspect external cables and plugs. Do not retry if damage or an unexplained display is present.
Abnormal brakes / steering	Do not continue riding. Secure the vehicle and arrange workshop attention or transport.



WARNING

Do not rearrange internal wiring, work on battery terminals or bypass fuses.
Do not repeatedly reset after a protective trip.

Where possible, report faults with the model, VIN, odometer reading and photos (page 24). Do not recreate a dangerous fault to obtain pictures or video.

In an emergency or accident



WARNING

Keep clear if there is smoke, fire or rapidly increasing heat. Warn others, leave the danger area and call the fire service on 112. Tell them that an electric vehicle and its battery are involved.

- Do not breathe smoke or escaping gases. Do not touch, open or remove the battery.
- Do not move or transport a smoking, burning or very hot vehicle or battery yourself.
- Disconnect power only if this can be done without approaching the danger or putting yourself at risk.
- Do not ride or charge again after an accident, water ingress or visible damage. Arrange a professional inspection.

Reporting a safety issue

Report non-immediate safety issues to Urban Hopper service or the EU contact on page 2. Describe unusual heating, odour, smoke, rolling, braking or steering problems, for example.

The defect-report form does not replace an emergency call where there is immediate danger. Outside the EU, use the local emergency number.

Transport and end-of-life return

Transporting the vehicle

Arrange transport, loading and securing with the dealer or a suitable transport provider. Do not ride to a workshop with a safety-related defect. Use suitable loading equipment and only designated lifting or securing points.

- Do not lift or lash using mirrors, panels, the seat backrest or other unapproved components.
- Do not leave anyone on the vehicle during transport. Secure the vehicle and loose accessories.
- Do not send a damaged battery as an ordinary parcel. Report its condition before any return shipment.

Separate collection

Waste batteries must not be placed in household waste. The crossed-out wheeled bin indicates separate collection. The marking Pb indicates lead. Do not dismantle the battery yourself; use an appropriate return route.

Contact service to arrange return or collection. Report damage, leakage or unusual heating in advance. Return the vehicle, battery and charger through the routes applicable to each product.

Sales and service: G&C Handels GmbH & Co. KG
Josef-Bautz-Straße 26 · 63457 Hanau · Germany
info@urbanminushopper.de · +49 6181 36983-50

Handover and familiarisation

The dealer may use this page to document handover. Tick only items actually checked or explained.

Done	Check / instruction
☐	Delivery contents, assembly and visible damage checked.
☐	Vehicle version and identification matched to the documents.
☐	Brakes, throttle, steering, tyres and lighting checked.
☐	Stable parking / parking restraint and key functions explained.
☐	Permitted load, tyre pressures and conditions of use explained.
☐	Battery type and matching charger clearly identified.
☐	Charging procedure, end indication, supervision and storage explained; matching instructions handed over.
☐	Safety and service information and this manual handed over.

Notes / documents supplied

Date / instructor's name: _____

Signature: _____

This record does not waive statutory rights and does not replace required vehicle documents.

Inspection and service records

Ask the dealer or workshop to record completed inspections and work. Keep receipts and inspection reports.

Date / km	Work / findings	Workshop / stamp

Next recommended inspection (workshop entry):

Date: _____ Odometer: _____

These entries document completed work. Statutory rights remain unaffected.

Service and defect reports

A defect, transport damage or a missing part? We will review your report through the form and discuss the next steps.



Scan the QR code or enter the address in your browser.
urbanminushopper.de/pages/reklamation

Please describe the model and fault. The order number, VIN, odometer reading and photos help us identify the issue. You may also send photos and documents by email.

You can also report an issue without complete documentation, or by email or telephone. Agree return or collection arrangements in advance. In immediate danger, call the emergency services.

Statutory rights for defects

Your statutory rights for defects apply against your seller. This manual does not restrict your statutory rights. Use of the form is not a condition for exercising those rights.

About the information in this manual

This manual has been prepared carefully and to the best of our knowledge using the available manufacturer and supplier documentation, with editorial additions. Errors or ambiguities may nevertheless occur. Please report anything unusual through the defect-report form, by email or by telephone, preferably with the model, manual version and page number.

If a safety-related instruction is unclear, do not use or charge the vehicle until the matter has been resolved with the dealer or a qualified workshop. Statutory rights and statutory liability remain unaffected.

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